

Bin

Please visit the link for Collections

<https://www.newham.gov.uk/rubbish-recycling-waste/recycling-rubbish-collections/2>



Pinnacle Bulk Collection

Pinnacle bulk team has been working hard to collect the bulk three times a week, Monday, Wednesday and Friday.

<https://my.newham.gov.uk/Report-It/Report-Fly-Tipping/?stepid=bbc0c361-f7b9-ea11-a812-000d3a200b79&sessionid=c4714538-2d0c-ee11-8f6e-6045bd9f34e9>



Fire doors

Residents will have new doors for fire health and safety. Properties completed so far, 2-96 Trinity Gardens, 1-77 Trinity Gardens and 21-39 Cliff Walk. The project for the Fire-door installation will continue in the new financial year.

Resident bulk collection by LBN

If tenants have 3 or 4 bulk items that need collection please log in to love Newham app. Please see the link below Love Newham app and website - Newham Council: <https://www.newham.gov.uk/contact-information/love-newham-app-website>

CTR residents can report Fly Tipping to staff in the local office.

As you can see we have invested in fly-tipping signs all around the estates to combat anyone intended to fly-tip on the estate.

Radley Terrace

We have been having issues with litter, fly-tipping and bulk. CTR have been carrying out regular inspections on all our properties and continue to monitor this. CTR are not responsible for the car park in Radley Terrace, however we are working closely with the LBN.

CTR Board Membership



Would you like to have your voice heard?, Would you like to make a difference to your community? Do you have some free times maybe 2, 3 hours a week to spare? Would you like to be eyes and ears of the community?

Please contact Ghislaine Mkimoto for more information



Working in Partnership

Spring 2024

CTR Triangle TMO Newsletter

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News from Newham

Wellbeing service and information on getting some assistance with the cost of living. Please visit the link for more information. www.newham.gov.uk/costoflivingresponse

Repairs



CTR TMO has two contractors RMS and Ollie Group. RMS and Ollie Group are the main contractors.

We are also pleased to announce that CTR now have an in-house Handyman to assist with minor repairs. Just to add more good news he will be available evening and weekends.

CTR Believe in making a difference and working for a better community. CTR were able to provide work experience for secondary school pupil creating opportunities for young people to see a brighter future and aspiration for their careers ahead in housing.

Communal Lights

It has been reported that there are issues with communal lights as some lights are out and some lights are on from morning all throughout the day. 2-96 Trinity Garden car park lights completed with the exception of one not working fully working. CTR noticed that communal lights are back on throughout the day again. We have reported this again chasing for this to be resolved as soon as possible.

The electricity in the communal areas for Avondale Court have been out for several weeks, however we are pleased to say this has also been resolved.



Rent

If you have any issues regarding please feel free to contact Hannah Richards and Kingsley Akano where you can catch them at the CTR office every Wednesday where they will be happy to assist you with any issues regarding rent.

Please be advised that tenant's will receive two weeks rent free within the financial year.

One weeks' rent free for December the week of Christmas. The next rent free one will be the last week in March.

Birds and pest nuisance



Tenants and caretakers reported that there are issues with birds as they are nesting within our properties. We are working closely with Newham pest control to install spikes to blocks affected. Radley Terrace and Cliff walk have had their spikes installed.



Survey Update

CTR have listened to the feedback from the survey and we do value our tenants and their feedback. Through this we aim to provide a thorough and efficient service with repairs customer service and (ASB) Anti-Social Behaviours.

First of all CTR would also like to thank everyone that took part in the Survey. CTR would like to congratulate our winner - Mrs Jennifer Taylor with the prize of £100 Gift Voucher.

We do encourage tenants to participate in the survey to improve service provision.

Estate inspections

Estate inspections are carried out on Wednesdays with members of the board, caretakers and CTR. This is to improve the service by identifying repairs, and any other issues such as ground maintenance, gardening, pavements replacements, tree cutting, parking issues etc. One of the issues raised were the growth of the trees which needed cutting.

We contacted Newham who have a tree programme. The tree surgeons attended Trinity Garden Car Park on the 30th of January 2024. It appeared that they trimmed some of the little trees in the car park, whilst the big tree was not touched. CTR contacted the tree surgeons and they informed us that they will be back to cut the big trees.



Reminder for Parking



Residents have raised issues with parking and CTR have listened to the feedback. We have listened to your feedback now residents can park anywhere in Cliff walk and Trinity Garden as long as a permit is displayed clearly on the car window.

Visitors parking is £3.50 and you can make this payment at the CTR office. Visitors can also park at the weekend but they will need to pay in advance if they have this information or pay on the Monday for the duration of stay at the car park.