



Resident bulk collection by LBN

Last year we had a serious case of bulk/fly-tipping. CTR do regular walk-around outside estate inspections and we have notice the improvement and that fly tipping and bulk has been reduced.

This is just a reminder to tenants if you have 3 or 4 bulk items that need collection please log in to love Newham app. Please see the link below.

Love Newham app and website
- Newham Council: <https://www.newham.gov.uk/contact-information/love-newham-app-website>

CTR residents can report Fly Tipping to staff in the local office.

Bin

Please visit the link for Collections <https://www.newham.gov.uk/rubbish-recycling-waste/recycling-rubbish-collections/2>

Pinnacle Bulk Collecton

Pinnacle bulk team has been working hard to collect the bulk three times a week, Monday, Wednesday and Friday.

<https://my.newham.gov.uk/Report-It/Report-Fly-Tipping/>

Rent

If you have any issues regarding rent, please contact Hannah Richards and Kingsley Akano.

Hannah and Kingsley will be at CTR office every Wednesday where they will be happy to you with any issues regarding rent. Alternatively, you can contact them via email:

hannah.richards@pinnaclegroup.co.uk
kingsley.akano@pinnaclegroup.co.uk

Repairs

CTR TMO has two contractors RMS and Ollie Group. RMS and Ollie Group are the main contractors. Ismet is our in house multi-trader and has been with us since December 2023. CTR are pleased to have him on board as we have had nothing but positive feedbacks from the residents. For repairs, please contact Newham Council RMS on **0800 952 5555**.



CTR Board Membership

Would you like to have your voice heard?, Would you like to make a difference to your community? Do you have some free times maybe 2, 3 hours a week to spare? Would you like to be eyes and ears of the community?

For more information, please come to the CTR office where a member of staff will be able to assist.



Working in Partnership

CTR Triangle TMO Newsletter

Summer 2024



Reminder for Parking

CTR are happy to announce that the gates for 2-96 Trinity Gardens and 1-77 Trinity Gardens and 98 - 156 Trinity Gardens have now been fixed.

Some residents have received remote fobs for the gates, however due to a low supply of fobs, not all residents have received their fobs. CTR do apologise for the inconvenience this may cause. However the gates will remain open temporarily and residents will be notified via post as soon as CTR receives the new fobs.

Residents with permits are able to park anywhere within the estates with no restrictions.

Visitors will need to pay £3.50 for the day and this can be paid at the CTR office.



Communal Lights from Newham Council

It has been reported that some of the communal lights at 2-96 are out. CTR have reported this to Newham Council and we do chase for updates. Please continue to report to CTR if the communal lights do not come on in the evening.

News from Newham Council

Information on getting some assistance with the cost of living. Please visit the link for more information: www.newham.gov.uk/costoflivingresponse

Contact Information

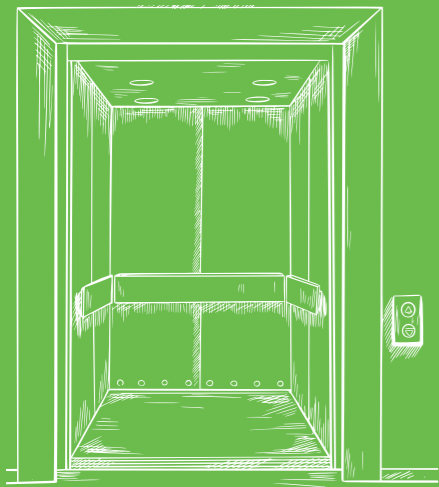
Address: CTR Triangle TMO, 17 Hermit Road, Canning Town, London, E16 4HP

Contact Tel: **0203 3734644**

Email: info@ctrtriangleletmo.org

Website: www.ctrtriangleletmo.org

Opening Times: Monday to Friday from 9am to 5:30pm



Lift 1-77 Trinity Gardens

Lift maintenance currently in works for 1-77 Trinity Gardens. Please be advised that car park space will be occupied by the contractors and duration of the works is 6 months, with completion possibly by September.



Radley Terrace

Fly-tipping and litter is a major problem at Radley Terrace. CTR have been monitoring this by being proactive, liaising with Newham council and working together to ensure that the car park is not neglected. We at CTR are happy with the results and hope to continue with this step in the right direction.

Summer

As we are approaching the summer season, CTR will be planning a trip to the beach for our tenants to either Brighton or Southend. Once CTR have decided we will update all tenants by post.



Estate inspections

Estate inspections are carried out on Wednesdays with members of the board, caretakers and CTR. This is to improve the service by identifying repairs, and any other issues such as ground maintenance, gardening, pavements replacements, tree cutting, parking issues etc.

One of the issues raised were the growth of the trees which needed cutting.

Senior Housing Manager Michael Balogun and TMO Coordinator Ghislaine Mikemoto met with LBN (London Borough of Newham) to discuss this

CTR raised concerns that the trees were overgrown and needed cutting. When LBN did their inspection it was noted the trees had been pruned. We were also informed by LBN that the trees are protected therefore the limit for the trees to be cut will be up to 6 feet.



Survey Update

CTR are constantly looking on ways to improve our service.

CTR have acknowledged feedback from the residents and will implement the feedback gathered from the resident's survey.

Repairs

Some concerns were raised regarding repairs therefore CTR have now taken on new contractors to reduce response time and back log of repairs with most jobs now passed to our handyman.



Contacting Us

Residents can come to the CTR Office where we will be happy to deal with your queries and keep you updated, alternatively you can email us at info@ctrtriangletmo.org

Parking Controls

We have reviewed parking and listened to the residents.

Just a reminder to residents they can park anywhere on the estate provided they have registered vehicle details with CTR and display the parking permits clearly on the window.



Resident's Engagement

CTR will now introduce resident's engagement for residents to be introduced to The Board and see how CTR works and what the TMO are all about.

